

## May 21, 2010

We would like to invite ALL EMPLOYEES to a luncheon to show our appreciation for all you do. The luncheon is <u>today</u> at the Eastern Flank Park Clubhouse (note the new location) from 11:00 a.m. to 1:00 p.m. There will be games, prizes and giveaways. It's just a way to say thank you for all your hard work and dedication. So come and have a good time and get a free lunch and some other surprises too!

There are some new assignments in Revenue management/customer service. We have initiated some temporary assignments. Steve Sims will begin work as the project manager for the upgrade to the new utility billing software program approved by the Board last week. Steve will continue to supervise City Court operations. I have assigned Clay Matthews to supervise our customer service/revenue management operation over the next six months. Clay has extensive supervisory and human resources background that will allow him to work well with our team in customer service/revenue management.

The Pinkerton Park community clean-up was a huge success with more than 250 volunteers assisting in the clean-up. Again, our city showed is caring, volunteer spirit. A lot of hard work was done and the park was open last Sunday. Great work Team Franklin!

The Police Headquarters opening was also well attended with Country Star Lee Greenwood making an appearance. We estimate about 250 people for the opening ceremony and about 500 throughout the day. We collected about 10 roll-out containers full of new or gently worn clothes and linens for flood victims. Congratulations are also in order to the Police Department for winning an award from the National Association of Government Communicators for the text tip program media event. The Franklin Police Department was one of only two police departments to win an award from this national organization. I'd like recognize Sergeant Charles Warner, Chief Jackie Moore and Assistant Chief David Rahinsky for their leadership in initiating this program.

Another notice Tennessee Commerce Bancorp Inc. donated \$5,000 to the City of Franklin and Williamson County to cover the cost of six boats and additional equipment used in life-saving rescue operations during the recent widespread floods. For more information go to <a href="http://www.tennessean.com/article/20100521/WILLIAMSON01/5210314/2024/WILLIAMSON/Bank+s+donation+will+pay+for+lifesaving+rescue+boats">http://www.tennessean.com/article/20100521/WILLIAMSON01/5210314/2024/WILLIAMSON/Bank+s+donation+will+pay+for+lifesaving+rescue+boats</a>

I hope to see everyone at lunch. Have a great weekend!

Excellence, Innovation, Teamwork, Integrity, Action-Oriented